

Voalte Me and Your Mobile Phone Number

Voalte Me is a secure, HIPAA-compliant texting and calling application used for real-time communication with providers, nursing, and others. Voalte Me allows staff and providers quick access to communicate by name, care teams, or individual roles.

Voalte Me can be installed on either a corporate-provided or personal (Apple or Android) phone. To use Voalte Me at MGH, you must have MobileIron installed and download the Voalte Me application from the MGB App Catalog. Your mobile phone number will be used to set up your account and is required to receive calls from other Voalte users. **If you wish not to provide your mobile number, you will not be able to receive calls from other Voalte users AND you cannot call another Voalte Me user.**

How Your Phone Number Will Be Used with the Voalte Me Application

- Your phone number is not visible in your Voalte profile
- Your phone number will not be displayed when calling anyone on a Voalte shared phone and it will not be displayed when called by a shared phone user
- Your phone number will be displayed when calling other Voalte Me users
- You can only be called through the Voalte application if you are logged into Voalte