Voalte One: Sending Photos

We know sharing images can be useful for communicating with other team members, so with the approval of the Privacy Office, we've **enabled the Camera option in Voalte**. This ensures photos are shared privately using encrypted phones. We expect you to adhere to the following guidelines when sharing photos in Voalte:
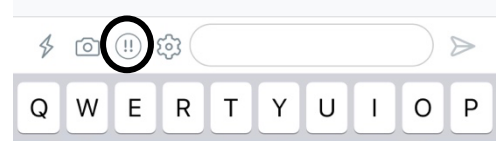
Guidelines for Using the Camera Feature

- Do *not* use Voalte to take a photo if the **intent** is for the photo to end up in the patient's medical record
    - Photos communicated using Voalte *cannot be added to the patient's record*
    - To add a photo to the patient's medical record, use the Rover or Haiku app on the shared phone. Not sure which to use? Please talk to your Director.
- Photos communicated using Voalte are *not* stored on the phone. Photos can/will be audited as necessary.
- Remember: Voalte is a communication, not a documentation tool

Note: The camera in Voalte will not scan QR Codes.

Sending Photos from Voalte One (Shared Phones)

1. From a new message, click on the Camera icon
    - The Camera will launch. Take a photo and click "Use Photo." You can add text or just click "Send."
2. The photo will be sent with the following text: "Images are not recommended for diagnostic puposes."

Note: this photo will not be saved to the phone, it is contained within the Voalte application.