

January 25, 2023 **voalte** Upgrade Notice

Voalte Me Users- Check Your Notification Settings

Following the downtime on 1/25/23 for the Voalte Server Upgrade, all Voalte Me users should check their Notification Settings:

Previously, regardless of your selections, you wouldn't see a preview of the Voalte text when a notification came through. You would only see the name of the Sender.

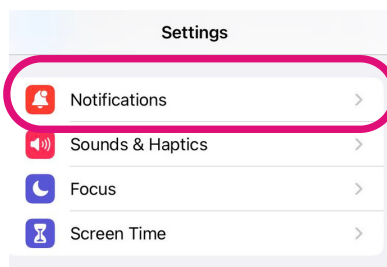
Now, you have the option to see a preview of the text. See step-by-step instructions below to decide how much info you'd like to see for incoming Voalte texts.

Follow the Steps Below to Confirm/Update Your Settings

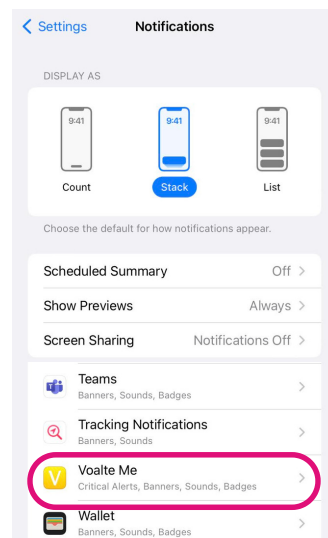
1



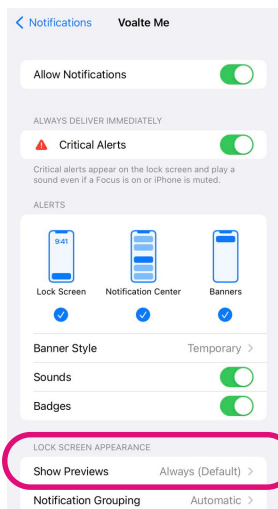
2



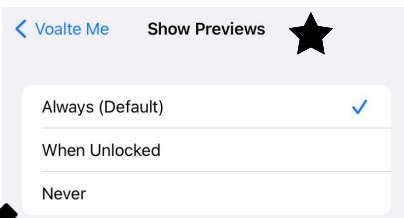
3



4



5



WHAT YOU'LL SEE IN A VOALTE TEXT NOTIFICATION BASED ON YOUR SELECTION

Always: Name of Sender + Message Preview, regardless of if phone is locked or unlocked

When Unlocked: Name of Sender + Message Preview when phone is unlocked. Sender ONLY when phone is locked.

Never: Only Name of Sender regardless of whether phone is locked or unlocked.

★ Note-your selection here can differ from your Notifications/Show Previews Setting. Voalte will behave based on what is selected here.